

Product Specific Terms and Conditions: ADSL Consumer Uncapped

- All new applicants will need to be registered for RICA.
The following documentation is needed;
 - Individual - Certified copy of ID, Proof of physical address.
 - Business - Certified copy of Representative ID, Proof of Representative residential address, Copy of business letterhead including registration details and address
- A subscriber requires an existing Analogue line with Telkom in order to qualify for the product
- No hardware is included on the Uncapped Data only packages
- For the Data only packages a subscribers needs to have an ADSL line in order to qualify for the service
- No hardware is included on the Uncapped Data + Line packages
- The Broadband data on the Uncapped packages is shaped
- The Uncapped packages will only allow 1 concurrent connection to the internet
- The Uncapped packages are intended for private use only
- The product is available on a month-to-month contract
- A Subscriber will be billed pro-rata in the month of activation
- A Subscriber will be liable for a once-off activation fee of R49.00 (incl. VAT)
- A subscriber will be allowed to upgrade their service to a bigger package at no additional fee
- The upgrade option will be dependent on the availability and speed of the ADSL exchange
- A subscriber will be allowed to downgrade their package line speed
- A subscriber can cancel their service by giving 20 business days notice
- A subscriber who wishes to cancel their service must do so before the 25th day of each month
- A subscribers service will be suspended if no payment has been received as indicated in the general terms and conditions
- Subscribers will be billed for the volume of data sent and received.
- No Static IP included
- A subscriber may pay for their service via Debit order, Electronic Funds Transfer or Credit Card
- This product is for consumer use only
- All @lantic ADSL Subscribers will have 100MB Free Hotspot access. Please visit <http://www.lantic.net/hotspot-access.html> to view coverage
- Data speeds may differ from time-to-time as Telkom makes changes to their network infrastructure
- Data transfer speeds are not guaranteed and are dependent on the package selected and Telkom's network and contention ratio
- Data services will only become available once the ADSL line is active
- Data limitations will not be affected by the ADSL line and will form part of the data package criteria
- These Product Specific Terms and Conditions need to be read and acknowledged in conjunction with the @lantic General Terms and Conditions

I hereby acknowledge that I have read the Product Specific Terms and Conditions and that I understand all the meanings thereof

Sign here